

## Key Fact Statement for Deposit Accounts

Habib Metropolitan Bank, Branch _____ City _____	Date _____	(to be filled by branch)
<b>IMPORTANT: Read this document carefully if you are considering opening a new account. It is available in English and Urdu. You may also use this document to compare different accounts offered by other banks. You have the right to receive KFS from other banks for comparison.</b>		

**Account Types & Salient Features :**

This information is accurate as of the date above. Services, fees and mark up rates may change on half-yearly basis. For updated Fees / charges, you may visit our website or visit our branches.

Particulars	Conventional		
	Current Account (Resident-20311   Non-Resident-20343)	Super Current Account (Subhead 20301)	Silver Current Account (Subhead 20357)
Currency	PKR	PKR	PKR
Minimum Balance for Account	To open	None	None
	To keep	None	Monthly Average balance of Rs. 100,000 (for availing free services)
Account Maintenance Fee	None	None	Monthly Average balance of Rs. 50,000 (for availing free services) In case monthly average balance falls below Rs. 50,000 during any month, flat charges of Rs. 150/- will be recovered for that particular month. However the services will remain free of cost
Is Profit Paid on account <i>Subject to the applicable tax rate</i>	No	No	No
Indicative Profit Rate. (%)	N/A	N/A	N/A
Profit Payment Frequency	N/A	N/A	N/A
Example	N/A	N/A	N/A
Premature / Early Encashment / Withdrawal Fee	N/A	N/A	N/A

**Service Charges**

**IMPORTANT: This is a list of the main service charges for this account. It does not include all charges. You can find a full list at our branches, or on our website at <https://www.habibmetro.com/schedule-of-charges/#>. Please note that all bank charges are exclusive of applicable taxes.**

Services	Modes	Conventional		
		Current Account (Resident-20311   Non-Resident-20343)	Super Current Account (Subhead 20301)	Silver Current Account (Subhead 20357)
Cash Transaction	Intercity	0	0	0
	Intra-city	0	0	0
	Own ATM withdrawal	0	0	0
	Other Bank ATM	Rs. 23.44 per transaction	Rs. 23.44 per transaction	Rs. 23.44 per transaction
SMS Alerts	ADC / Digital	0 (Customer to opt for ADC/digital trans. SMS alert facility only)	0 (Customer to opt for ADC/digital trans. SMS alert facility only)	0
	Clearing	(No separate charges, already included in all transaction SMS Alert service) 0		
	For other transactions / All transactions	Local No. Rs. 90 per month International No. Rs.180 per month	Local No. Rs. 90 per month International No. Rs.180 per month	0
Debit Cards	Premium	Rs. 1,500	Rs. 1,500	0
	Gold	Rs. 1,800	Rs. 1,800	0
	Platinum	Rs. 3,000	Rs. 3,000	0
	PayPak	Rs. 1,100	Rs. 1,100	0
Cheque Book	Issuance	First Rs. 0 Subsequent Rs.20 per leaf <b>OR</b> waived if avg. monthly bal. maintained for last month is > 100k	0 (Subject to maintenance of balance requirement) Rs. 20 ( if balance requirement is not maintained)	0
	Stop payment	Rs. 500 per instruction	0 (Subject to maintenance of balance requirement) Rs. 500 ( if balance requirement is not maintained)	0
	Loose cheque	N/A	N/A	N/A

Services	Modes	Conventional		
		Current Account (Resident-20311   Non-Resident-20343)	Super Current Account (Subhead 20301)	Silver Current Account (Subhead 20357)
Remittance (Local)	Banker Cheque / Pay Order	Pay Order Rs. 0		
		<u>Demand Draft:</u> Upto Rs.10k From Rs.10,001 to Rs.100k Over Rs.100k  If balance requirement in Super Current Account is maintained, no charges will be applied.	Rs. 100/- (flat) 0.20% min. Rs. 100 0.075% min. Rs. 200	0
Remittance Foreign	Foreign Demand Draft	US\$ 20 or equivalent in other currencies plus correspondent charges (if any)	US\$ 20 or equivalent in other currencies plus correspondent charges (if any)	US\$ 20 or equivalent in other currencies plus correspondent charges (if any)
	Wire Transfer	US\$ 37 or equivalent in other currencies plus correspondent charges (if any)	US\$ 37 or equivalent in other currencies plus correspondent charges (if any)	US\$ 37 or equivalent in other currencies plus correspondent charges (if any)
Statement of Account	Annual	0	0	0
	Half Yearly	0	0	0
	Duplicate	Rs. 5 per page (max Rs. 28)	0 (Subject to maintenance of balance requirement) Rs. 5 per page, max Rs. 28 (if balance requirement is not maintained)	0
Fund Transfer	ADC / Digital Channels	Fund Transfer (Hmb to Hmb) : Inter Bank Fund Transfer (IBFT):	Free Up To Rs. 25,000/- per month : Above Rs. 25,000/- per month: Or Rs. 200/- whichever is lower	Free 0.1% of the transaction amount
	Others	-	-	-
Digital Banking	Internet Banking subscription	0	0	0
	Mobile Banking subscription	0	0	0
Clearing	Normal	0	0	0
	Intercity	Rs. 150/- per instrument or actual whichever is higher	0 (Subject to maintenance of balance requirement) Rs. 150/- per instrument or actual whichever is higher (if balance requirement is not maintained)	0
	Same Day	Rs. 180/- per instrument or actual whichever is higher	Rs. 180/- per instrument or actual whichever is higher	0
Closure of Account	Customer request	Rs. 120	Rs. 120	Rs. 120

#### You Must Know

**Requirements to open an account:** To open the account you will need to satisfy some identification requirements as per regulatory instructions and banks' internal policies. These may include providing documents and information to verify your identity. Such information may be required on a periodic basis. Please ask us for more details.

**Cheque Bounce:** Dishonoring of cheques is subject to a criminal trial in Pakistan. Accordingly, you should be writing cheques with utmost prudence.

Section 489(F) of Pakistan Penal Code states that, "Whoever dishonestly issues a cheque towards re-payment of a loan or fulfillment of an obligation which is dishonored on presentation, shall be punishable with imprisonment which may extend to three years, or with fine, or with both, unless can establish, for which burden of proof shall rest on him, that he had made arrangements with his bank to ensure that the cheque would be honored and that the bank was at fault in not honoring the cheque."

**Safe Custody:** Safe custody of access tools to your account like ATM cards, PINs, Cheques, e-banking usernames, passwords; other personal information, etc. is your responsibility. Bank cannot be held responsible in case of a security lapse at the customer's end.

**Unclaimed Deposits:** In terms of Section 31 of Banking Companies Ordinance, 1962 all deposits which have not been operated during the period of last ten years, except deposits in the name of a minor or a Government or a court of law, are surrendered to State Bank of Pakistan (SBP) by the relevant banks, after meeting the conditions as per provisions of law. The surrendered deposits can be claimed through the respective banks. For further information, please contact your Account Maintaining Branch.

**Closing this account:** In order to close your account, please visit your Account Maintaining Branch along with original identity document, submit account closing request, surrender items (if any) such as Debit card(s), unutilized cheque book(s), locker(s) etc. and provide reason for closing the account.

#### How can you get assistance or make a complaint?

Complaint Resolution Unit,  
Habib Metropolitan Bank Limited,  
Al-Manzoor Building 1st Floor,  
Dr. Ziauddin Ahmed Road, Karachi.  
Tel : 021-3264-8418, 021-3264-4704  
Helpline: 111-1-(HABIB) 42242

<p>Moreover, HabibMetro will never ask your personal information like user ID, password, PIN, CVV etc. via phone, SMS or email. Please do not share these details with anyone.</p> <p><b>Record updation:</b> Always keep profiles/records updated with the bank to avoid missing any significant communication. You can contact your Account Maintaining Branch to update your information.</p> <p><b>What happens if you do not use this account for a long period?</b> If your account remains inoperative for 12 months, it will be treated as dormant. If your account becomes dormant, only credit transactions are allowed and debit transactions / withdrawals shall not be allowed.</p> <p>To reactivate your account, you must visit your Account Maintaining Branch for completing necessary formalities such as original &amp; copy of identity document, request, perform biometric verification etc. for re-activation of your dormant account.</p> <p>In case of non-resident account holders who cannot visit the branch in-person for re-activation of his / her dormant account, shall submit the written request along with copy of identification documents duly attested by the Pakistan Embassy / consulate located at the country of your resident.</p>	<p>Email: <a href="mailto:complaints@habibmetro.com">complaints@habibmetro.com</a>  Website: <a href="https://www.habibmetro.com/">https://www.habibmetro.com/</a></p> <p><b>If you are not satisfied with our response, you may contact:</b>  Banking Mohtasib Pakistan,  5th Floor, Shaheen Complex, M. R. Kayani Road, Karachi.  Email: <a href="mailto:info@bankingmohtasib.gov.pk">info@bankingmohtasib.gov.pk</a>  Phone number: 021-99217334-8</p>
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<b>I ACKNOWLEDGE RECEIVING AND UNDERSTAND THIS KEY FACT STATEMENT</b>					
Customer Name:			Date:		
Product Chosen:					
Mandate of account:	Single/Joint/Either or Survivor				
Address					
Contact No.:		Mobile No.		Email Address	
Customer Signature				Signature Verified	