

## Key Fact Statement for Deposit Accounts

|   |            |                          |
|---|------------|--------------------------|
| Habib Metropolitan Bank,<br>Branch _____<br>City _____  | Date _____ | (to be filled by branch) |
| <b>IMPORTANT:</b> Read this document carefully if you are considering opening a new account. It is available in English and Urdu. You may also use this document to compare different accounts offered by other banks. You have the right to receive KFS from other banks for comparison. |            |                          |

### Account Types & Salient Features :

This information is accurate as of the date above. Services, fees and mark up rates may change on half-yearly basis. For updated Fees / charges, you may visit our website or visit our branches.

| Particulars  |         | Islamic  |
|--|---------|--|
|  |         | SIRAT Super Current Account (Subhead 29319)                  |
| Currency   |         | PKR  |
| Minimum Balance for Account  | To open | Rs.1,000/-   |
|  | To keep | Monthly Average balance of Rs.100k/- to avail free benefits. |
| Account Maintenance Fee  |         | None   |
| Is Profit Paid on account<br><i>Subject to the applicable tax rate</i> |         | None   |
| Indicative Profit Rate. (%)  |         | None   |
| Profit Payment Frequency   |         | None   |
| Example:   |         | None   |
| Premature / Early Encashment / Withdrawal Fee                          |         | None   |

### Service Charges

**IMPORTANT:** This is a list of the main service charges for this account. It does not include all charges. You can find a full list at our branches, or on our website at <https://www.habibmetro.com/schedule-of-charges/#>. Please note that all bank charges are exclusive of applicable taxes.

| Services         | Modes                                     | Islamic   |
|------------------|---|---|
|                  |   | SIRAT Super Current Account (Subhead 29319)   |
| Cash Transaction | Intercity                                 | 0   |
|                  | Intra-city                                | N/A   |
|                  | Own ATM withdrawal                        | 0   |
|                  | Other Bank ATM                            | Rs. 23.44 per transaction + Rs. 2.5 slip charges (if applicable)  |
| SMS Alerts       | ADC / Digital                             | 0   |
|                  | Clearing (No specific charges             | 0   |
|                  | For other transactions / All transactions | Local Number Rs. 90 per month<br>International Number Rs. 180 per month   |
| Debit Cards      | Premium                                   | Rs. 1,500   |
|                  | Gold                                      | Rs. 1,800   |
|                  | Platinum                                  | Rs. 3,000   |
|                  | PayPak                                    | Rs. 1,100   |
| Cheque Book      | Issuance                                  | First Cheque Book Rs. 0<br>Subsequent Cheque Book Rs. 20 per leaf <b>OR</b> Charges waived, if average monthly balance maintained during last month is $\geq$ 100k or equivalent in other currencies. |
|                  |   |   |
|                  | Stop payment                              | Rs. 500 per instruction   |
|                  | Loose cheque                              | N/A   |

| Services                    | Modes  | Islamic   |
|-----------------------------|--|---|
|                             |  | <b>SIRAT Super Current Account (Subhead 29319)</b>  |
| <b>Remittance (Local)</b>   | Banker Cheque / Pay Order                          | Issuance of pay order- Free<br>In case of cancellation/duplicate pay order Rs.450/-(Flat) <b>OR</b> Charges waived, if average monthly balance maintained during last month is $\geq$ 100k or equivalent in other currencies.                     |
| <b>Remittance Foreign</b>   | Foreign Demand Draft                               | US\$ 20 or equivalent in other currencies plus correspondent charges (if any)   |
|                             | Wire Transfer                                      | US\$ 37 or equivalent in other currencies   |
| <b>Statement of Account</b> | Annual   | 0   |
|                             | Half Yearly  | 0   |
|                             | Duplicate  | Rs. 5 per page (max Rs. 28) (If monthly Average balance falls below 100k)   |
| <b>Fund Transfer</b>        | ADC / Digital Channels                             | Standard Fund transfer Charges are hereunder:<br><u>Within HabibMetro</u> Rs. 0/-<br><u>Outside HabibMetro:</u><br>Upto Rs 25,000/- per month Free<br>Above Rs. 25,000/- per month 0.1% of the transaction amount Or Rs. 200/- whichever is lower |
|                             | Others   | N/A   |
| <b>Digital Banking</b>      | Internet Banking subscription (one- time & annual) | 0   |
|                             | Mobile Banking subscription (one- time & annual)   | 0   |
| <b>Clearing</b>             | Normal   | 0   |
|                             | Intercity  | Rs. 150 or actual whichever is higher(If monthly Average balance falls below 100k)  |
|                             | Same Day   | Rs. 180 or actual whichever is higher(If monthly Average balance falls below 100k)  |
| <b>Closure of Account</b>   | Customer request                                   | Rs. 120   |

### You Must Know

**Requirements to open an account:** To open the account you will need to satisfy some identification requirements as per regulatory instructions and banks' internal policies. These may include providing documents and information to verify your identity. Such information may be required on a periodic basis. Please ask us for more details.

**Cheque Bounce:** Dishonoring of cheques is subject to a criminal trial in Pakistan. Accordingly, you should be writing cheques with utmost prudence. **[Please provide the relevant legal provision].**

**Safe Custody:** Safe custody of access tools to your account like ATM cards, PINs, Cheques, e-banking usernames, passwords; other personal information, etc. is your responsibility. Bank cannot be held responsible in case of a security lapse at the customer's end.

Moreover, HabibMetro will never ask your personal information like user ID, password, PIN, CVV etc. via phone, SMS or email. Please do not share these details with anyone.

**Record updation:** Always keep profiles/records updated with the bank to avoid missing any significant communication. You can contact your Account Maintaining Branch to update your information.

**Unclaimed Deposits:** In terms of Section 31 of Banking Companies Ordinance, 1962 all deposits which have not been operated during the period of last ten years, except deposits in the name of a minor or a Government or a court of law, are surrendered to State Bank of Pakistan (SBP) by the relevant banks, after meeting the conditions as per provisions of law. The surrendered deposits can be claimed through the respective banks. For further information, please contact your Account Maintaining Branch.

**Closing this account:** In order to close your account, please visit your Account Maintaining Branch along with original identity document, submit account closing request, surrender items (if any) such as Debit card(s), unutilized cheque book(s), locker(s) etc. and provide reason for closing the account.

#### How can you get assistance or make a complaint?

Complaint Resolution Unit,  
Habib Metropolitan Bank Limited,  
Al-Manzoor Building 1st Floor,  
Dr. Ziauddin Ahmed Road, Karachi.  
Tel : 021-3264-8418, 021-3264-4704  
Helpline: 111-1-(HABIB) 42242  
Email: [complaints@habibmetro.com](mailto:complaints@habibmetro.com)  
Website: <https://www.habibmetro.com/>

**If you are not satisfied with our response, you may contact:**  
Banking Mohtasib Pakistan,

|   |   |
|---|---|
| <p><b>What happens if you do not use this account for a long period?</b> If your account remains inoperative for 12 months, it will be treated as dormant. If your account becomes dormant, only credit transactions are allowed and debit transactions / withdrawals shall not be allowed.</p> <p>To reactivate your account, you must visit your Account Maintaining Branch for completing necessary formalities such as original &amp; copy of identity document, request, perform biometric verification etc. for re-activation of your dormant account.</p> <p>In case of non-resident account holders who cannot visit the branch in-person for re-activation of his / her dormant account, shall submit the written request along with copy of identification documents duly attested by the Pakistan Embassy / consulate located at the country of your resident.</p> | <p>5th Floor, Shaheen Complex, M. R. Kayani Road, Karachi.<br/> Email: <a href="mailto:info@bankingmohtasib.gov.pk">info@bankingmohtasib.gov.pk</a><br/> Phone number: 021-99217334-8</p> |
|---|---|

| I ACKNOWLEDGE RECEIVING AND UNDERSTAND THIS KEY FACT STATEMENT |                                 |            |  |                    |  |
|--|---------------------------------|------------|--|--------------------|--|
| Customer Name:   |                                 |            |  | Date:              |  |
| Product Chosen:  |                                 |            |  |                    |  |
| Mandate of account:  | Single/Joint/Either or Survivor |            |  |                    |  |
| Address  |                                 |            |  |                    |  |
|  |                                 |            |  |                    |  |
| Contact No.:   |                                 | Mobile No. |  | Email Address      |  |
| Customer Signature   |                                 |            |  | Signature Verified |  |